Home Base - Feedback and Bug Reports Thread

phoenixgriffin260

Platform (**Web**/iOS/Android):
Web Browser (**Chrome**/Firefox/Internet Explorer/Safari/etc):

Detailed explanation: At 7 AM GMT, the room was unaccessable. It repeats that it has lost connection, and this had happened 4 times- although I don't know why it gave that response (except for having another scholastic tab open?). I have tried it in incognito, and the same error is given. My internet access was working.

3

A curious case, a reckless infection

Grif
He/Him
Relatable Duo
mod chosen glitcher
2016-2019 \\ 8568 stars

It's a statewide inspection

Home Base - Feedback and Bug Reports Thread

crowsoul50

What are the drop rates for different rarity teirs of items on the lucky slide, or is it random? Will the slide give you duplicates of things you already own?

1

ISHMAEL

August 2017 — March 2019

13,035 stars uwu

When it's time for you to venture out, don't let fear have you looking back at what you're leaving behind.

Home Base - Feedback and Bug Reports Thread

crowsoul50

I'm having the same issue as Grif, and it happened around the same time for me (2AM EST)

1

ISHMAEL

August 2017 — March 2019

13,035 stars uwu

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Home Base - Feedback and Bug Reports Thread

cobradragon8925

I'm having the same issue as Ishmael and Grif. For reference, right now in Sri Lanka, it's 4:04 PM which is 2:34 AM PST.

0

-=+Imagine+=-

-=+Imagine+=-

He/Him/Hubble

Joined 4/7/2017
6,004 stars
Gone 3/2019

The end is not merely the end, but a chance for new beginnings

i made that up on the spot wow it sounds good

Home Base - Feedback and Bug Reports Thread

emeraldgorilla150

Every time I try and load in it says "Lost Connection, returning to homepage"

3

♣Atias♣
he/him
[Forum Fam: Lilac, Forest, Twilight, Key]
[Join Date: Feb 2nd, 2018]
[My Games: /351323, /348419 /351429]
My favorite color is Cheese.
Basketball + Saxophone = Atlas

BE HAPI!

Home Base - Feedback and Bug Reports Thread

dragonvampire976

where is the game? I can't find it on the site.

0

~Ia Vamporizer~
Joined forums 10/15/18
953 Stars
Leaving when all of my friends are
He/him
"It's always easier to say hello than goodbye."

Forum sisters: Astra, & Dazzle.
"Ya'll just got VAMPORIZED!"
When the
world
comes
to
take
all of
us,
then
we
are

Home Base - Feedback and Bug Reports Thread

topazdragon945

In my opinion, I think the speed at which our avatars move could be a little faster - it takes a while to get around. If that's not a difficult fix, I think it would be great! Sorry if somebody's already said this, I didn't read through all the replies.
Also, I LOVE the designs for Qibli, Tsunami, and Glory.

6

~Topaz

a.k.a. Panic! At the Everywhere

Detroit: Become Human
Gravity Falls
Steven Universe
Imagine Dragons

"Life **is not the** `things` **that we do, it's** who **we're doing them** `with`."

`Est. 7/15/2016`

Home Base - Feedback and Bug Reports Thread

Brrr-cky B : admin

Thanks everyone for the bug reports and feedback!!! I'm compiling all this to share with our team. I hope you had fun on the first day :D

We're looking into that server issue some of you saw happen, thanks for including the time when it was happening to you - that is really helpful.

8

Wings of Fire Book #12: The Hive Queen....it's out now!!

WoFMB: wingsoffire.scholastic.com/forums/topics/344922

SAMB: spiritanimals.scholastic.com/forums/topics/344060

39 Clues: doublecross.scholastic.com/forums/topics/344061

Home Base - Feedback and Bug Reports Thread

phoenixgriffin260

Platform (**Web**/iOS/Android):
Web Browser (**Chrome**/Firefox/Internet Explorer/Safari/etc):

Detailed explanation: After reconnecting with the game, i clicked on another tab and reloaded that one. When i returned to the game, the game's screen was magenta and i was unable to interact with anything.

☆ 0

A curious case, a reckless infection

Grif
He/Him
Relatable Duo
mod chosen glitcher
2016-2019 \\ 8568 stars

It's a statewide inspection

Home Base - Feedback and Bug Reports Thread

cobradragon8925

No problem, Becky! Another feature that would be nice to be added is that whichever way your avatar is facing is the way the camera faces. It's not necessary to play the game, I just think it'd be a lot more playable that way. Also, I'd love to see you be able to move with the arrow keys/WASD in the future.

☆ 7

-=+Imagine+=-
-=+Imagine+=-

He/Him/Hubble

Joined 4/7/2017
6,004 stars
Gone 3/2019

The end is not merely the end, but a chance for new beginnings

i made that up on the spot wow it sounds good

Home Base - Feedback and Bug Reports Thread

analyzingwizard7

Platform: Web (Windows 10)
Web Browser: Chrome
Detailed explanation:
The Clue Hunt game doesn't save.
I played the quiz, two of the 3 training games, skipped the 3rd, played the Daily Mission to get my first clue. And finished the Code Break challenge with 30/30 stars. Then I went out, played a Vesper Hunt mission. Then I visited two other islands, (Bad Guys and WoF), and came back to the Clue Hunt game to see the quiz appear again.

1

Chai @^@

2010-2016 : 6 years as a Cahill
The Lord of the Books!
The Inventor of the Gavinometer!
King of the 39 Clues Fandom!

Horizoner, Greencloak, SQ, Madrigal, Amulet Keeper, Shadow House Special
Since the very start!

ChaiHam or ChaiJavi

Home Base - Feedback and Bug Reports Thread

bluedolphin8423

Never mind about the store, but where is the lucky slide?

I tested Home Base on a chromebook, and it's not loading at what I think is the same exact place as when it crashed on the pc. I'm still using Chrome, but instead of the page crashing, it just stops loading.

Also, it would be cool and a lot more convenient if you could click on locations on the map of the island and be teleported there. So that's a feature request.

☆ 2

bluedolphin8423

CHRISTIAN!✝

^ These two have been and will be up here till the day we're gone.

LUPA ★ 2647

February or July 2015 – March 2019

the forum nostalgia pile

remember the lost. *that's* what matters.

ClerilisaFRUIT
Toasteril
balegu

Home Base - Feedback and Bug Reports Thread

dragonvampire976

How do you get rid of the glasses?

☆ 0

~Ia Vamporizer~
Joined forums 10/15/18
953 Stars
Leaving when all of my friends are
He/him

"It's always easier to say hello than goodbye."
Forum sisters: Astra, & Dazzle.
"Ya'll just got VAMPORIZED!"
When the
world
comes
to
take
all of
us,
then
we
are

Home Base - Feedback and Bug Reports Thread

wavedragon187

Hello, I'd like to report a bug.

It is possible to duplicate oneself by using two separate devices. Both avatars are capable of independent movement but I did not test games as an administrator advised against it, claiming it could possibly create problems with save data.

RECREATION STEPS:
1. Log into Home Base on any device and log into an instance as normal.
2. Upon logging in with one avatar, log in with the same avatar on a different device (such as, in my case, a Galaxy S8+ running Android 8.0)
If done correctly, you should see two instances of your character in the same lobby.

Both characters seem to register each other just fine. There doesn't seem to be any bugs or glitches associated with two instances of the same account running around. I hope this helps!

☆ 7

Home Base - Feedback and Bug Reports Thread

dogice169

i can't get the game to lode any moor. i only got in one time and now i can't get it to lode

☆ 0

Lilly Cicle

signature made on the 2/26/18

Home Base - Feedback and Bug Reports Thread

amberunicorn816

Platform (Web/iOS/Android): Desktop
Web Browser (Chrome/Firefox/Internet Explorer/Safari/etc): Incognito Google Chrome
Version of iOS or Android: Sorry, I couldn't find it.
Mobile App Version: Uhh...I'm not sure.
Detailed explanation: It simply *won't load.* It's always stuck at about 95% of the "loading" bar, even though I have a fast connection. I tried reloading it, but then the "play" button disappeared.
Time: 5:06pm EST

2

♦ T Ⓘ I L I H T ♦
SHE | HER
6-22-18
|+D C BRT C R+|
•♬•MUSICIAN•♬•
+IceWings!+
~~I'm~~ b | r | o | k | e | n *but* I hide it with a s m i l e
Status: Inactive
P.E.R.S.O.N.A Mod
Forum Fam: Pluto, Atlas, Galaxian

Home Base - Feedback and Bug Reports Thread

cooldragon696

So im on PC using Chrome, and im wondering how long it takes for leaderboards to update because i have been getting high scores in kinkajou's fruit find (my best was 46) and when i played the game again (and got 59) the leaderboard still said the high score was 86. So i want to know if it will update soon.

Thanks!

-Cooldragon696 aka, Silver aka, Elijah.

2

One Cool Dude

Aka: Silver the NightWing/RainWing or Elijah

SUPER COOL

Loves WoF

HUFFLEPUFF!

~~Still sad about Starflight~~

a little something ironic: "I cut myself with tape once." -Me

Book status: waiting to get book 12

Good bye Forums!

Home Base - Feedback and Bug Reports Thread

crowsoul50

Still on web and Chrome, not incognito

Out of curiosity, I tried to join a new event for the scavenger hunt, even though I was already on WoFI. This resulted in the whole "jump on the flying bookmark" thing, but it didn't take me into any new land and instead I am now flying on the edge of the map.

3

~~ISHMAEL~~

August 2017 — March 2019

13,035 stars uwu

When it's time for you to venture out, don't let fear have you looking back at what you're leaving behind.

Home Base - Feedback and Bug Reports Thread

crowsoul50

Same thing as yesterday, it's around 2AM EST and the game is no longer loading

1

ISHMAEL

August 2017 — March 2019

13,035 stars uwu

When it's time for you to venture out, don't let fear have you looking back at what you're leaving behind.

Home Base - Feedback and Bug Reports Thread

phoenixgriffin260

Game is no longer loading- it is 3 PM GMT

0

A curious case, a reckless infection

Grif
He/Him
Relatable Duo
mod chosen glitcher
2016-2019 \\ 8568 stars

It's a statewide inspection

Home Base - Feedback and Bug Reports Thread

dragonstronghold33

i wanted more free names for our accounts.
and bug: i got the max score on fruit seeker and didn't got any medals

0

Home Base - Feedback and Bug Reports Thread

Brrr-cky B : admin

Here are some of the biggest confusion points I've seen so far:

-In Kinkajou's Fruit Find, we aren't clear about how scoring works. Scoring is based on how quickly you beat it, meaning a smaller score is actually better.

-You only receive tokens when you earn a medal in a game, if you don't get a bronze, silver, or gold medal you don't get any token reward.

Biggest game-breaking bug that's been happening:

-The game gives you a connection error or loads infinitely so you're unable to access the game. Seems like this happens on Windows more than Mac right now. We're investigating causes of this.

Thank you all so much for your bug reports and feedback! The way you've been writing them and information you've included has been really helpful, like the time of when you see server errors etc. We're working on an update and I'll let you know when it's launched.

10

Wings of Fire Book #12: The Hive Queen....it's out now!!

WoFMB: wingsoffire.scholastic.com/forums/topics/344922

SAMB: spiritanimals.scholastic.com/forums/topics/344060

39 Clues: doublecross.scholastic.com/forums/topics/344061

Home Base - Feedback and Bug Reports Thread

cooldragon696

So this is something i want. (we dont even need it i just want to look cool in a game for once) But i was thinking (and again i just want to look cool) what about an area where all the beta players were displayed (or something like that). I dont even care if you add it or not. I just wanted to put the idea out there!

1

One Cool Dude

Aka: Silver the NightWing/RainWing or Elijah

SUPER COOL

Loves WoF

HUFFLEPUFF!

~~**Still sad about Starflight**~~

a little something ironic: "I cut myself with tape once." -Me

Book status: waiting to get book 12

Good bye Forums!

Home Base - Feedback and Bug Reports Thread

nightseeker12

I NEED A TRAIN PLEASE

1

night
the last corn has been cut,
the last tracks torn up,
but beyond the peaks standing tall
lies fields extending to the shore
and soon we will push through the rainfall
and fill our new home with the dragon's roar

Home Base - Feedback and Bug Reports Thread

phoenixgriffin260

I'm not sure if it's a glitch, but I'm unable to access the other islands (if there are any?), and i havent ever been able to.

0

A curious case, a reckless infection

Grif
He/Him
Relatable Duo
mod chosen glitcher
2016-2019 \\ 8568 stars

It's a statewide inspection

Home Base - Feedback and Bug Reports Thread

phoenixgriffin260

Nevermind, it just seems to be lagging.

0

A curious case, a reckless infection

Grif
He/Him
Relatable Duo
mod chosen glitcher
2016-2019 \\ 8568 stars

It's a statewide inspection

Home Base - Feedback and Bug Reports Thread

dragonstronghold33

bug- i got good conection but always lose conection to the hub room and can't log in

1

Home Base - Feedback and Bug Reports Thread

catink63

@wavedragon187

That actually sounds like a fun bug XD

2

grendel
(mostly inactive until the forums get moved to home base)
(plato was a great philosopher. he said that we should be kind to everyone, because everyone is fighting a difficult battle.)

Home Base - Feedback and Bug Reports Thread

misttiger110

I have two bugs to report, but Phil is being mean.

0

♫♬ Cyclone ♬♫
└☆☆ Sub ② Pewdie ☆☆┐
•.♡ She/her ♡.•

₵ ₵ ᐯ ₵ ₵, ŦⱮⱮⱭ, RⱭiⱭ ₵ R, SⱣⱮRKY
ⱮⱭD ⱺY ₣ ⱡiⱣSiD ₵, ᐯ ƁRŦ ₵ ⅄ !

★彡 SJMβ SƬJRK 彡★
~ʇʊRn ʇhāʇ ʃRown~
-ndsıdədoʍn-

Home Base - Feedback and Bug Reports Thread

dragoncat9085

Wings of fire island isn't working

0

I ship rufflegs and hiccstrid

Nerd

So deal with it.

94% of people think wolves are evil creatures. Copy and paste to your signature if you're the 6% who think they are kind and you're the

347405 for a Fwrp

FRIEND ME PLEASE

Home Base - Feedback and Bug Reports Thread

autumnsunset52

This appears to be happening to a few people, but I thought I might submit my bug report as well.

Platform : Web

Web Browser: Chrome

Detailed explanation: After an extended period of loading time, my screen will become stuck in the spawn area of the Hub (place with the fountain and red carpets). It will stay like that for approximently 30 seconds before switching to another screen with the "lost connection" blurb. It'll then take me to the main menu page and the whole thing will start over. I am using a fairly fast connection, and I was able to connect properly to the game at around 9:00 am in the morning.

☆ 0

SNAPPLE

the risk i took was calculated,
but man,
am i bad at math

WoF Naming List: /347880

Home Base - Feedback and Bug Reports Thread

butterflycat1708

Hey uh, Becky? I've tried to access home base earlier today from my laptop (with good connection) and it just wouldn't log me in. I tried from both of my accounts (this one and another one) and still it wouldn't work, yet when I logged in as a guest it worked perfectly fine. Is there a reason for that?
thanks!

☆ 0

SPECTER

~ They/them ~ Nerdy friendo ~

Fight!
The universe calls.
Let the star's light
Refract into the night.
After all,
This world's never
truly dark.

+*~Believe~*+

Home Base - Feedback and Bug Reports Thread

Brrr-cky B : admin

@Specter Were you getting an error message when you tried to log in? Or was the game not loading? It's possible there was a global server issue (sometimes it seems a number of you can't access the game around the same time) when you were trying to login. When exactly did this happen to you?

☆ 2

Wings of Fire Book #12: The Hive Queen....it's out now!!

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Home Base - Feedback and Bug Reports Thread

historyexamining1

Suggestion

Reptile eyes. You have to buy them with money. All colors, but with slit pupils.

☆ 4

∞~~Requiem/Legacy~~∞
"Teach me how to say goodbye"
"Rise up! Rise up! Rise up! Eliza!"
"My love, take your time"
"I'll see you on the other side"
"Raise a glass to freedom"

Home Base - Feedback and Bug Reports Thread

ablesong24

I don't know if this has been recommended already but I recommend that the usernames above our heads be a different color so we can see them better because I can't even see my own username.

0

⇨***KEY***⇦

We'll get through this
Twice as strong
Still alive

#SPAT

Home Base - Feedback and Bug Reports Thread

hydrakitten48

Here are some words Alpha Blitz didn't accept:

Macy (they allow Tom)
Woah
Hun ("to defeat the Huns")

0

Fantasy/Lilac
She/Her
Proud Catholic
Bookish Writer-Editor
Fam: *Everyone*
BotW: 345247
EST. 10/08/14

~ 1632 stars ~
/352812
/354852

Don't think of this as a goodbye, think of it as a "see you later."

Home Base - Feedback and Bug Reports Thread

fairydragon1798

Hi Becky, I just popped in yesterday and got SO EXCITED when I saw the game was up :D

I've been messing around a bit in the game, trying stuff out and playing some games, but I've found a few bugs or things that probably shouldn't be acting up. This was all yesterday, so maybe some things have already been fixed, but the post didn't go through so I'm posting this again.

Platform (Web/iOS/Android): Web (Windows 10)
Web Browser (Chrome/Firefox/Internet Explorer/Safari/etc): Chrome
~~**Version of iOS or Android (ex. iOS 12.1 or Android 9.0 Pie):**~~
~~**Mobile App Version (find this in the in-game Settings Menu):**~~

Detailed explanation: I can't join the scavenger hunt on the WoF island... When I press "Join" on the Events thing (which by the way scrolls weirdly; when I scroll using my mouse, I have to move the bar thing on the right *up* to scroll down, and vice versa), the button turns orange like I assume it should, and a bit before it starts (about 3 minutes) the message about the missing jewels pops up. And when I get to Tsunami, she explains about how the jewels went missing, but then absolutely nothing happens. There weren't any jewels anywhere on the island (that I could see), and when I click on Tsunami again she just says the stuff she usually does. Everything is exactly how it was before the scavenger hunt started. (Also whenever I join the scavenger hunt, I have to ride the flying bookmark back to the WoF island even if I was *already* on it.)

(this is something else, on the same device and browser)

Detailed explanation: I was on the Clue Hunt game, and the video clip started playing. It kept getting stuck, and the screen went all black a couple of times before the video started again where it left off. While it was black, and sometimes even while the video was playing, a little bubble saying "Joined" in green and someone's username popped up as if I were standing on the place were everyone lands when they first join. The avatar wasn't visible, but the username moved around as the player moved, until they ran off somewhere else. This happened two or three times. The audio sounded and stopped at the same time as the video, but everything else was fine.

Detailed explanation: Whenever I try to play Kinkajou's game, it loads almost all the way before sending me back to the beggining of the game, where it says "Play", "Settings", and "Privacy Policy". This happens every time I try to play it ;-; There isn't any message saying there was an error, it simply just sends me back.

This is more of a complaint, but in Code Break, it slightly irritates me that the letter you click hovers above the mouse when you drag it. And I agree with Lupa that the usernames are hard to read.

The game is awesome, I love it so far : D

☆ 1

~Fairydragon~
She/Her

We *will* never *be forgotten*
for we've all played our parts
and if the memories are erased
they'll still be in our hearts

Home Base - Feedback and Bug Reports Thread

crowsoul50

I'm on web in chrome

If you hit the replay button in Word Wrangle too fast, the game freezes and you have to reload. This has happened to me almost every time I play. It seems I have to wait 3-5 seconds before trying to play again to avoid it freezing. It may be because the leaderboard is still loading.

Speaking of leaderboards, could you clarify how those work? I've had several scores in fruit find that beat the top three scores, and they never show up.

Doing an action to another person will clip your own avatar backward at about a 45 degree angle for a split second. Not necessarily a bug but this didn't happen before.

I opened the store one time and all the text had shifted to the right (100 looked like 10, 300 like 30). I'm not sure why or what I did to cause it. It hasn't happened since. I did end up buying something when it was like that, and it messed with my token count. I'm almost positive I didn't have a number ending in 0 and after I bought the item, I had 10 tokens.

The scavenger hunt event never activates. I don't know if that was something y'all did because it was pretty broken to begin with but it's impossible to join the event now. It just skips right over it.

Some of the achievements don't seem to register the completion, namely the Dactyl ones.

During Fruit Find, if I play again after a round, it leaves the leaderboard and has the little pop up with my score also asking me to play again right after that. It's more annoying than anything.

☆ 2

ISHMAEL

August 2017 — March 2019

13,035 stars uwu

When it's time for you to venture out, don't let fear have you looking back at what you're leaving behind.

Home Base - Feedback and Bug Reports Thread

fairydragon1798